



**ENTELEGENT**  
SOLUTIONS

Do you have multiple offices?  
Is your business prepared for a disaster?  
Do you need powerful phone features?

EnTelegent Solutions  
**Delivers the world's best**  
Managed VoIP Service

ENTELEGENT  
Managed VoIP



**Would you like to cut your phone service costs... in half?**

- ✔ 24x7 Management
- ✔ Multipath Internet Access
- ✔ Multiple Redundant Carriers
- ✔ N+1 Equipment Stack
- ✔ Redundant Backup Line
- ✔ Solid-State ePBX
- ✔ Disaster Recovery
- ✔ SIP Trunking
- ✔ TDM/analog integration
- ✔ Unlimited everything

**Be prepared to meet the future.**

- Multiple offices brought together
- Never miss a call with "find me/follow me"
- Project presence anywhere
- Pool** trunks from multiple locations
- Burst** above subscribed number of trunks
- Cell phone integration
- Computer/desktop integration

**EnTelegent Managed VoIP**

Traditional phone solutions will only get you so far...  
The way people work has changed. Internet Access has become ubiquitous.  
Now your phone system can leverage these changes!

\* [www.entelegent.com](http://www.entelegent.com) \* 800-975-7192 \* [einfo@entelegent.com](mailto:einfo@entelegent.com) \*

<b>POWERFUL FEATURES</b>	<b>Powerful Features, Superior Quality, Unmatched Reliability and Dramatic Savings</b>
End-to-End Integrated Solution	One System, One Service, One Provider... The Whole Solution
Find-Me/Follow-Me Forwarding	Never miss a call. Ring your home, office and cell phone at the same time.
Phone Numbers From Anywhere	Incoming phone numbers are independent of how many phone lines you have and the city they belong to. You can even dial out as if your company has an office in another city.
Schedules / Time Based Call Routing	Define a different set of hours for each day of the week. Combine with incoming call routing for unique daytime and after-hours activities.
Multiple Company Identities	The phone system allows you to have an unlimited number of different company identities.
Multi-layer Automated Attendant	With our intuitive web interface you can quickly create multi-level automated attendant menus which can send a call to any number of destinations or locations including a cell phone or branch office.
Extension User Rights	Extensions can be tailored to allow or prohibit certain activities such as international calling or outbound calling.
Unlimited Free Voice Mail	Unlimited Voice Mail storage included with each extension.
Web Based User Administration	Users easily set up speed dial, call forwarding, find-me/follow-me and voice mail options online.
Paging & Paging Groups	Easy to set up paging to individual extensions, groups or overhead speakers.
Voice Mail Groups	Easily set up and broadcast recorded messages to voice mail groups like sales, service, etc.
Custom On-hold Music & Recordings	Customize your on-hold music and prompts with downloaded music, professionally recorded prompts or ones you create.
Ring Groups Work Between Locations	Easy to set up menus & call routing to ring groups. Groups can include members in remote offices or extensions.
Keep Your Old Telephone Numbers	You may port your existing number to your new EnTelegent phone solution and add new numbers as well.
Company Directory / Dial by Name	Web based company directory with names, extensions, cellular, and email for all locations or Dial by Name.
Multi-sites / Branch Office Support	Support for multiple branch offices can be made into one virtual phone system for transfers, ring groups, call queues, automated attendants, shared operator, etc.
Soft Phone Extensions	Soft Phone extensions for laptops and personal computers allow users mobility and flexibility.
Home Office Extensions	Supports unlimited remote "home office" extensions over home DSL or Cable connection.
Outlook® Integration	Click-to-dial phone numbers from your Outlook Contacts directory.
Analog Device Support	Supports connecting analog phones, overhead paging system, cordless phones or door phones.
Incoming DID Support	Route incoming DID numbers to extensions, menus, ring groups, queues or conference calls.
Call Transfer	Blind or assisted call transfers to extensions, ring groups or voice mail at any location... even cell phones.
Call Parking, Intercom and Paging	Park Calls and Intercom or Page multiple phones to announce the call for pickup.
Voice mail to email / Unified Messaging	Voice messages are delivered to your email inbox as an attachment with notifications sent to cell phones.
Built-in Conference Calling	Set up secure Meet Me Conference Rooms for quick and easy conference calls.
<b>SUPERIOR QUALITY</b>	<b>EnTelegent monitors the quality of your phone calls from End-to-End, around the clock in our Network Operating Center with proactive monitoring and Service Desk Operation</b>
Advanced Voice Compression	High quality voice compression to create a call so clear it cannot be distinguished from an analog call and so small that you can run twice as many calls on a single data T1 line.
End-to-End QOS Management	Prioritization of Voice on the data network to eliminate jitter, echo and latency.
Advanced Internet Routing	We have better sounding calls because we have a router on both ends and manage the way the Internet routes calls with carrier class Cisco BGP routers.
<b>GUARANTEED RELIABILITY</b>	<b>We guarantee 99.9% availability and back it up with 24x7x365 End-to-End System Monitoring</b>
Automatic 6-way Backup	We have a 6-way backup that leverages a monitoring system to determine if there is a system fault anywhere in the call path and automatically reroutes calls.
Redundant Internet Connectivity	We have backup connectivity with redundant Internet connectivity in case data center connectivity fails.
Redundant Phone Carriers	We have backup phone carriers to send our calls to in case one carrier fails.
Analog Line Backup Support	We support backup analog lines with automatic rerouting of calls.
Disaster Recovery	We provide complete disaster recovery to seamlessly and automatically backup your phone system and each employee's phone with their cell phones if you lose power, Internet or use of your facility.
Redundant Data Center Equipment	Data center infrastructure uses fully redundant Carrier Grade Cisco Networking Hardware.
No Unreliable Parts	The ePBX is a 100% solid state platform and we replace any broken component, including phones, within 24 hours.
<b>DRAMATIC SAVINGS</b>	<b>Our Solution is High Quality – Our System Price is Competitive – Our Service Costs are Amazing</b>
We Cut the Typical Phone Bill in Half	We offer a fixed cost per month for local and long distance at half the standard rates.
Line Pooling Between Locations	Now you can use those extra lines at one location when you need them at another at no extra charge.
Line Bursting	If all your lines are in use and you get another call we will burst an extra line for a small usage charge.
Toll Free is 70% Less	Save 50% or more on the typical business phone bill with Unlimited Long Distance**
International is 70% Less	Aggressive International rates to UK, France, Germany, Mexico, Canada.
Financing Available	We have a leasing program and line of credit that can put you in positive cash flow from the first month.

\* For a complete listing of features, visit [www.entelegent.com](http://www.entelegent.com)

\*\* 2500 soft-cap per line

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[WWW.ENTELEGENT.COM](http://WWW.ENTELEGENT.COM)



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