



ENTELEGENT
SOLUTIONS

... A Managed Solutions Provider



ENTELEGENT SOLUTIONS

EnTelegent Solutions provides network services, expense and activity management for business customers with multi-location, multi-vendor environments.

- ❖ The EnTelegent solution delivers a powerful set of tools that provide a single point of administration and control for all telecom services, activities and invoices.
- ❖ EnTelegent offers a full suite of managed and hosted solutions and a complete line of voice, data and conferencing services.
 - Nationwide CLEC certification
 - Robust service management and reporting capabilities

...Managed Communication Solutions

EnTelegent Services

EnTelegent offers a full suite of managed and hosted solutions and a complete line of voice, data and conferencing services.

Managed Solutions

– **EnTele-Bill**

- Carrier and Service Consolidation
- Invoice Consolidation and Payment

– **EnTele-Care**

- Centralized Service Desk
- Change/Trouble Management

– **EnTele-Bundle**

- Web-based Service Inventory
- Invoice Consolidation
- Change Management
- Service Optimization

– **EnTele-Manage**

- Telecom Expense Management
- Telecom Activity Management



Network Services

- Data Services
 - DIA, DSL, MPLS
- Voice Services
 - POTS, PRI
- Conferencing Services
 - Audio, Web
- VoIP
 - SIP, Managed VoIP

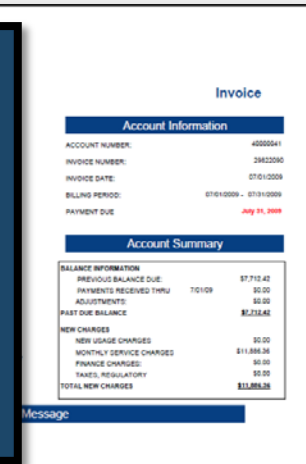
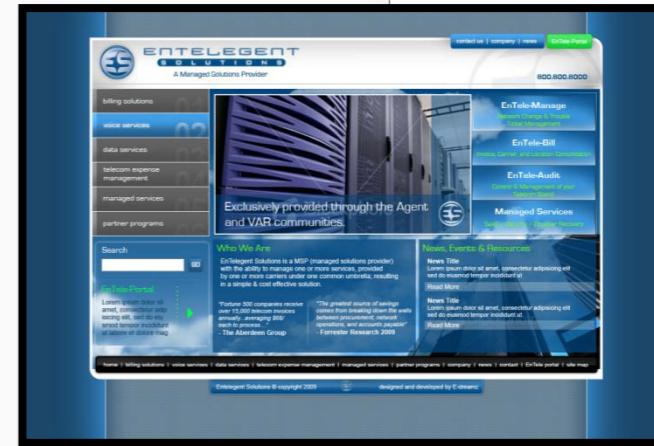
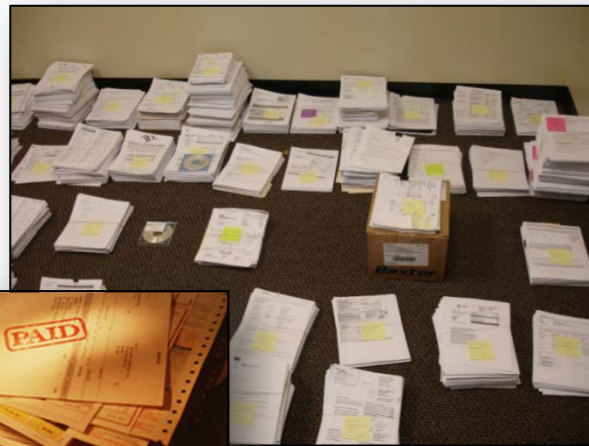
Hosted Solutions

- MS Office Anywhere
- MS Exchange
- MS SharePoint
- Managed Server/Storage



Typical Customer Challenge

Solution



- Multiple Invoices?
- Multiple Carriers?
- Service Inventory?
- Order/Trouble Tracking?

- Invoice Management
- Change Management
- Service Management
- Contract Management



EnTele-Bundle... The EnTelegent way to run your business

- ✓ **Inventory** of all wire line and wireless services, providers and locations.
- ✓ **Invoice Consolidation** of wire line and wireless billing environments.
- ✓ **Change Management** for wire line and wireless services which helps manage MAC-D (Move, Add, Change, Delete) orders and trouble/repair tickets.
- ✓ **Reduce telecom spend...** validate existing wire line and wireless environments and optimize services.



Service Inventory



Centralized Service Desk



Service Optimization



Reporting



Consolidated Billing



EnTelegent Data Services

EnTelegent is the service provider you can rely on to provide mission-critical connectivity to grow with you as your business needs evolve over time

- Multiple Tier 1 national provider partners
 - Transport data wherever it needs to go
 - Make content and resources available wherever and whenever it's needed
- Outstanding customer care
 - Best in class service levels
 - Easy to use, comprehensive portal

Data Services

- Speeds from T-1 (1.5M) to DS-3 (45M) and Ethernet, Fast Ethernet and GigE
 - ❖ DIA
 - ❖ DSL
 - ❖ MPLS



EnTelegent Voice Services

EnTelegent offers a full range of voice services designed to meet the specific needs of your business

Local Services

- Business Lines
 - Measured Rate Service
 - Flat Rate Service
 - Flat Rate Service w/ Feature Pak
- PRI (Primary Rate Interface)
 - Local Voice
 - Dynamic
 - Integrated

VoIP Services

- Managed VoIP
 - Managed VoIP
 - SIP

Long Distance Services

- Long Distance Service
 - No monthly fee
 - Low rate per minute
- Unlimited Long Distance
 - Unlimited Calling

Conferencing Services

- Audio Conferencing
- Web Conferencing



EnTelegent Managed VoIP

All the advantages of both a premises-based IP PBX and Hosted VoIP

- All calls are monitored 24x7x365 for end to end quality.
- Typical monthly phone bills are cut by half or more.
- Achieve better quality and reliability than traditional phone service.
- **POOL** lines across ALL enterprise locations.
- **BURST** above the number of subscribed lines... no blocked calls.



Better technology... at a better price!





EnTele-Conference Service Offerings

Increase productivity and impact your audience
with a full range of audio and fully-integrated web conferencing services

Audio Conferencing

- Anytime
- Pass Code
- Manager
- Event Manager



Web Conferencing

- WebEx
- IBM Lotus Sametime Unyte
- Microsoft Office Live Meeting



EnTele-Portal... Web Interface

ENTELEGGENT SOLUTIONS
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home
account view
account tools
manage tickets

Current Billing Summary of Charges and Payments

Account # :	40000020	Company Name :	Customer Demo
Address	123 Main Street	City	Charlotte
Invoice Date	04/01/2011	Date Due	04/26/2011
Total Due	\$12671.74	Previous Balance	\$6289.10
Total of Charges	\$6373.31	Late Charges	\$94.34
Adjustments	\$0.00		
Tax Amount	\$9.33		
Federal Taxes	\$3.35	States Taxes	\$4.15
County Taxes	\$1.83	Local Taxes	\$0.00

Billed

Month	Billed Amount
Feb-2011	\$6,377.47
Mar-2011	\$6,289.10
Apr-2011	\$6,382.64

Opened Tickets

Out of Service: 2
MACD: 1

Closed Tickets

Out of Service: 1



**Manage every service
from every provider
at every location!**





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Centralized Service Desk



Network Services



Consolidated Billing



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