

IP Business Line

EnTelegent | Voice Services



The EnTelegent IP Business Line is the perfect replacement for your current analog business lines. Leverage the power of IP and broadband to reduce your cost.

As Low as
\$18.50*

The EnTelegent Advantage

Each IP Business Line includes:

- One (1) DID number.
- **FREE** local calling.
- **UNLIMITED** Domestic Long Distance calling.

Free on-net calling

- Calls between locations and calls between HQ and remote locations are always free, regardless of locale.

Auto Attendant

- To direct calls to extensions or departments, dial by single digit or by name directory.
- Give callers hours of operations, directions, etc.

e911

- 911 service provided for each location.

Inbound call management

- Multi-line call appearances on each phone.
- Calls in excess of number of programmed lines can be queued or offered an announcement/voice mail option.
- Hunting: Can be configured as group ring or sequential ring.

Long Distance / International Call Management

- International Calling is blocked by default and can be enabled by end point.
- Long distance dialing rights can be managed by endpoint to restrict access for public / employee accessible end points.

EnTelegent | Multi-location Experts

Included Features

Call Forward

- Forward all calls, busy calls or no-answer calls to a designated number.

Call Transfer

- Call Transfer internally, between locations, between stores and company offices, or anywhere in the United States and Canada, including cell phones.

Message/Music-on-Hold

- Custom voice announcements or download music selections. You may change the choice and order of music on hold and messages on hold. Seasonal greetings and music.

Conference Calling

- 3 party conferencing available on every phone in the store, with other locations and company offices.

Call Waiting/Call Waiting with Caller ID

- Alternative to additional line
- Ensures that emergency calls get through

Optional Features

Voicemail option

- Individual mailboxes with message retrieval via handset or delivered via email to any number of addresses.
- Group mailboxes also available.

800 Toll Free Service

- Have a toll free number ring to your IP Business Line.

ENTELEAGENT
SOLUTIONS
Any Service | Anywhere

*Broadband circuit and any associated equipment sold separately.