

Capabilities:**❖ Wireless Support Services**

- Purchasing Approval Management
- Policy Enforcement
- Devices / Service Profiles
- Role-Dependent Device and Rate Plan Controls
- Change Management

❖ Wireless Help Desk

- Centralized Help Desk
- Trouble Shooting
- 24X7X365 Access
- Emergency Stocking Option
- Any User for Any Device

❖ Wireless Optimization

- Monthly Cost Analysis
- Online Reporting
- Per-device Fee Structure

❖ Mobile Device Management

- Support i-Phone, Android, Blackberry and Windows Devices
- End-to-end network support
- Security to protect enterprise data

**Wireless Mobility Management****Product Description**

Wireless Mobility Management (WMM) from Entelegant Solutions offers a high-touch solution with a mix of human involvement and technology to support all facets of an enterprise wireless environment.

Entelegant's industry experts support all aspects of the network from managed procurement to technical support to cost optimization and reporting.

Wireless Support Services

Simplify your mobile business operations and reduce your telecommunications costs by partnering with Entelegant Solutions as your outsourced procurement and business process provider. Services include managed procurement, policy enforcement, device inventorying and change management.

Wireless Help Desk

Our US based support team includes industry experts in all wireless equipment and services including iPhone, Blackberry, Android and Windows Mobile from any carrier - 24 X 7 X 365.

Wireless Optimization

Reduce your wireless telecom and IT costs by optimizing and implementing easy to use controls for your wireless voice, data and equipment standards through our Wireless Expense Management solutions.

Mobile Device Management (MDM)

Entelegant provides monitoring and management of smartphone devices as well as the network components which serve them.