

*This Rate Schedule, New Hampshire PUC Price List, issued by Entelegent Solutions, Inc. d/b/a Entelegent Communications Solutions, cancels and replaces the current Rate Schedule on file.*

**Title Sheet**

**NEW HAMPSHIRE**  
**LOCAL EXCHANGE AND INTERXCHANGE**  
**TELECOMMUNICATION SERVICES PRICE LIST**  
**OF**  
**Entelegent Solutions, Inc.**  
**d/b/a Entelegent Communications Solutions**

Entelegent Solutions, Inc. d/b/a Entelegent Communications Solutions adopts by reference the Model Tariff as prescribed by the New Hampshire PUC as of April 7, 2009.

This price list contains the descriptions and rates applicable to the furnishing of service and facilities for local and interexchange telecommunications services provided by Entelegent Solutions, Inc. d/b/a Entelegent Communications Solutions within the state of New Hampshire. This price list is on file with the State of New Hampshire Public Utilities Commission. Copies may be inspected during normal business hours at the Company's principal place of business.

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Issued By: David Gibson, Vice President - Operations  
3800 Arco Corporate Drive, Suite 310  
Charlotte, NC 28273

*NH11001*

**CHECK SHEET**

Pages of this Rate Schedule listed below are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original Rate Schedule and are currently in effect as of the date on the bottom of this page.

<b>PAGE</b>	<b>REVISION</b>	
1	Original	*
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\* - indicates those pages included with this filing

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**SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- (D)** - Delete or discontinue.
- (I)** - Change Resulting in an increase to a Customer's bill.
- (M)** - Moved from another location.
- (N)** - New
- (R)** - Change resulting in a reduction to a Customer's bill.
- (T)** - Change in text

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**SECTION 1 - BASIC SERVICES AND RATES**

**1.1 General**

Local exchange service is offered to business Customers on a presubscription basis from equal access originating end offices only. Usage rates, per call charges and monthly fees may apply. In addition, applicable Service Order and other non-recurring charges may apply. Call timing is defined in the description for each service. Service is available 24 hours a day, 7 days a week. Service is available where technically feasible and where facilities permit.

**1.2 Service Order and Change Charges**

Non-recurring charges apply to processing Service Orders for new service, for changes in service, and for changes in the Customer's primary interexchange carrier (PIC) code.

	<u>Business</u>
Line Connection Charge	
Primary Line	\$79.99
Secondary Line	\$79.99
Conversion Charge	
Primary Line	\$9.99
Secondary Line	\$4.99
Service Order Charge	
Moves/Adds/Changes	\$20.00

**1.3 Premises Visit Charge**

Premises Visit charges apply when the installation of network access facilities or trouble resolution require a visit to the Customer's premises.

	<u>Business</u>
Premises Visit Charge	
Initial Hour	\$184.00
Each additional 30 minutes	\$45.00

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**SECTION 1 - BASIC SERVICES AND RATES, (CONT'D.)**

**1.4 EnTele-Voice Economy (Measured Service)**

**A. Description**

The EnTele-Voice Economy plan includes the following bundle of services:

- Basic Local Exchange Service, which includes local calling at \$0.045 per minute. Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.
- Standard features include the following (unless otherwise requested):

700 Block	Directory Assistance Block
900/976 Block	Operator Assisted Call Block
Collect Call Block	International Call Block
- Two options for long distance service (see Sections 3.3 and 3.4).

**B. Rates**

	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
	<u>Term</u>	<u>Term</u>	<u>Term</u>
Zone 1	\$18.99	\$17.99	\$16.99
Zone 2	\$25.99	\$24.99	\$23.99
Zone 3	\$38.99	\$37.99	\$36.99

**SECTION 1 - BASIC SERVICES AND RATES, (CONT'D.)**

**1.5 EnTele-Voice Essential**

**A. Description**

The EnTele-Voice Essential plan includes the following bundle of services:

- Unlimited local calling
- A combination of the following features per line for a monthly recurring charge of \$3.50 per feature.

Caller ID (Number Only)	Call Waiting
Caller ID Deluxe (Name and Number)	Call Waiting ID
Call Forwarding/Don't Answer	Ring Master/Distinctive Ring
Call Forwarding/Busy Line	Three Way Calling
Call Forward/Variable	Hunting
Remote Access to Call Forwarding	Call Trace (*57)
Speed Calling 8	Call Block (*60)
Speed Calling 30	Call Return (*69)
Anonymous Call Rejection	Repeat Dialing (*66)

- Standard features include the following (unless otherwise requested):

700 Block	Directory Assistance Block
900/976 Block	Operator Assisted Call Block
Collect Call Block	International Call Block

- Two options for long distance service (see Sections 3.3 and 3.4).

**B. Rates**

	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
	<u>Term</u>	<u>Term</u>	<u>Term</u>
Zone 1	\$25.99	\$24.99	\$23.99
Zone 2	\$32.99	\$31.99	\$30.99
Zone 3	\$45.99	\$44.99	\$43.99

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**SECTION 1 - BASIC SERVICES AND RATES, (CONT'D.)**

**1.6 EnTele-Voice Encompass**

**A. Description**

The EnTele-Voice Encompass service plan includes the following bundle of services:

- Unlimited local calling
- Any three of the features below for no additional charge:

Caller ID (Number Only)	Call Waiting
Caller ID Deluxe (Name and Number)	Call Waiting ID
Call Forwarding/Don't Answer	Ring Master/Distinctive Ring
Call Forwarding/Busy Line	Three Way Calling
Call Forward/Variable	Hunting
Remote Access to Call Forwarding	Call Trace (*57)
Speed Calling 8	Call Block (*60)
Speed Calling 30	Call Return (*69)
Anonymous Call Rejection	Repeat Dialing (*66)
- Standard features include the following (unless otherwise requested):

700 Block	Directory Assistance Block
900/976 Block	Operator Assisted Call Block
Collect Call Block	International Call Block
- Two options for long distance service (see Sections 3.3 and 3.4).

**B. Rates**

	<u>12-Month</u>	<u>24-Month</u>	<u>36-Month</u>
	<u>Term</u>	<u>Term</u>	<u>Term</u>
Zone 1	\$30.99	\$29.99	\$28.99
Zone 2	\$37.99	\$36.99	\$35.99
Zone 3	\$50.99	\$49.99	\$48.99

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## SECTION 2 - MISCELLANEOUS SERVICES AND RATES

### 2.1 Custom Calling Features

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

#### Features Offered on a Monthly Basis

<u>Feature</u>	<u>Monthly Rate</u>
Anonymous Call Rejection	\$3.50
Call Block (*60)	\$3.50
Call Forwarding/Don't Answer	\$3.50
Call Forwarding/Busy Line	\$3.50
Call Forward/Variable	\$3.50
Call Return (*69)	\$3.50
Call Trace (*57)	\$3.50
Call Waiting	\$3.50
Call Waiting ID	\$3.50
Caller ID (Number Only)	\$3.50
Caller ID Deluxe (Name and Number)	\$3.50
Hunting	\$3.50
Remote Access to Call Forwarding	\$3.50
Ring Master/Distinctive Ring	\$3.50
Speed Calling 8	\$3.50
Speed Calling 30	\$3.50
Three Way Calling	\$3.50
Repeat Dialing (*66)	\$3.50

#### Features Offered on a Per Use Basis

<u>Feature</u>	<u>Per Use</u>
Call Block	\$1.00
Call Return	\$1.00
Call Trace	\$1.00
Three Way Calling	\$1.00
Repeat Dialing	\$1.00

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**SECTION 2 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)**

**2.2 Operator Service**

The Company's operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

**Usage Charges**

Usage charges will be billed at the rate in effect for the presubscribed service plan purchased by the Customer.

**Per Call Service Charges**

Customer Dialed Calling Card	\$0.75
Operator Dialed Calling Card	\$2.50
Operator Assisted	
Collect	\$2.50
3rd Party Billed	\$2.50
Person-to-Person	\$4.50

**2.3 Busy Line Verification and Interrupt Service**

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption.

Busy Line Verification, per request:	\$7.50
Busy Line Interrupt, per request:	\$5.00

**2.4 Public Telephone Surcharge**

An undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call:	\$0.60
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**SECTION 2 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)**

**2.5 Restoral Charge**

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service.

Per occasion, per line: \$40.00

**2.6 Carrier Presubscription**

After a Customer's initial selection for a presubscribed toll carrier and as detailed in above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

Nonrecurring Charger per line, trunk or port \$5.00

**2.7 Directory Assistance**

Directory Assistance is available to Customers. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Per Call \$1.50

**2.8 Directory Listing Service**

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the customer's exchange areas of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.

	<b>Monthly Rate</b>
	<b>Business</b>
Additional Listings	\$1.50
Nonlisted Service	\$2.00
Nonpublished Service	\$4.50

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**SECTION 2 - MISCELLANEOUS SERVICES AND RATES, (CONT'D.)**

**2.9 Returned Check Charge**

A return check charge of \$5.00 or the actual administrative cost of recovery up to a maximum of \$25.00 (whichever is greater) will be assessed for checks returned for insufficient funds. At the discretion of the Company, the insufficient funds check charge may be waived under appropriate circumstances (e.g., a bank error).

**2.10 Late Payment Fee**

A late payment charge of 1.5% per month applies to all overdue balances for business accounts. Any applicable late payment fees will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to New Hampshire state law.

**2.11 Enhanced 911 Surcharge**

The Company assesses a per line/per month in the amount of \$0.57 to fund the E911 Program.

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**SECTION 3 - LONG DISTANCE SERVICES AND RATES**

**3.1 General**

Long Distance service is only available in conjunction with local service.

**3.2 Long Distance Directory Assistance Service**

The charges as shown below apply for each request made to the Directory Assistance operator:

Long Distance Directory Assistance (555-1212) \$1.50

**3.3 EnTele-Voice Entegral Long Distance Plan**

The EnTele-Voice Entegral Plan is an outbound calling plan available to business customers who subscribe to the EnTele-Voice Essential or the EnTele-Voice Encompass local service plans. Toll Free numbers are available for an additional charge of \$3.00 per month per number. Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

	<u>Rate Per Minute</u>
All Areas	\$0.045

**3.4 EnTele-Voice Enfiniti Long Distance Plan**

The EnTele-Voice Enfiniti Long Distance Plan is an outbound calling plan available to business customers who subscribe to the EnTele-Voice Essential or the EnTele-Voice Encompass local service plans. The plan offers unlimited direct dial outbound intraLATA toll and intrastate and interstate long distance calling. Toll Free numbers are available at an additional charge of \$3.00 per month per number and inbound calls are billed according to the EnTele-Voice Entegral schedule. EnTele-Voice products are to be used for voice service only. Customers using auto dialers, telemarketing applications or switching equipment are not eligible to use this rate plan.

	<u>Monthly Rate</u>
Per Line:	\$19.99

**SECTION 4 - ACCESS SERVICES AND RATES**

**4.1 Rates and Charges**

**4.1.1 Common Line Access Service**

**A. Carrier Common Line**

Per Originating Minute	Note 1
Per Terminating Minute	Note 1

**4.1.2 Switched Transport Service**

**A. Tandem Switched Transport Usage Charges**

Tandem Switched Transport, per Minute	Note 1
Tandem Switched Transport, per Minute, per Mile	Note 1
Tandem Switching, per Minute	Note 1

Note 1: All access minutes are billed at a single per minute access rate found in Section 4.1.3.A, Local Switching. This composite rate includes the elements traditionally billed as Tandem Switched Transport.

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**SECTION 4 - ACCESS SERVICES AND RATES, (CONT'D.)**

**4.1 Rates and Charges, (Cont'd.)**

**4.1.3 End Office Switching**

<b>A. Local Switching</b>		
Via UNE-P/Commercial Agreement		
Tandem		\$0.029695
Direct		\$0.028428
Via Company Facilities		\$0.029192
<b>B. Transport Interconnection Charge</b>		
Per Minute		Note 1
<b>C. Information Surcharge</b>		
Per Minute		Note 1

**4.1.4 Toll-Free 8XX Data Base Access Service**

Per Query		\$0.003981
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Note 1: All access minutes are billed at a single per minute access rate found in Section 3.9.3.A, Local Switching. This composite rate includes the elements traditionally billed as Transport Interconnection Charge and Information Surcharge.