

Product Name:

EnTele-Care

Availability:

Available globally

Capabilities:

The Entele-Portal web interface offers unparalleled flexibility for the management of your entire enterprise environment.

- ❖ Budgeting
- ❖ Forecasting
- ❖ Cost containment
- ❖ Single invoice for all carriers, locations and services
- ❖ Web- accessed portal to billing information and call detail
- ❖ Standard reporting: most common requested information from enterprise customers
- ❖ Centralized inventory for existing contracts, services and locations

www.entelegent.com**Billing Solutions | EnTele-Care****Product Description**

EnTelegent is the service provider you can rely on to provide mission-critical connectivity to grow with you as your business needs evolve over time.

EnTele-Care is a management tool which helps you manage all MACD (Move, Add, Change, Delete) orders and trouble tickets by providing a single point of contact to enter and manage troubles and orders for all carriers, products/services and locations.

EnTelegent Solutions submits the order or trouble ticket to the appropriate carrier and project manages the order/ticket to completion.

EnTelegent Solutions provides status updates via EnTele-Portal, email, and or callback depending on customer preference.

Additional benefits include world-class service levels and a comprehensive, 24 X 7 coverage, and easy to use customer portal to manage complex enterprise environments.

EnTelegent leverages best-in-class technology and service offerings, combined with aggressive pricing and a world-class support infrastructure, to provide industry leading managed communications solutions to the business community.