



Managed Network Services – MNS Price Sheet

Service Management	Term	NRC	MRC
Managed Broadband	12,24,36	\$0.00	\$10.00
Managed Broadband when bundled with MNS Service	12,24,36	\$0.00	\$5.00

MNS Service	Term	NRC	MRC
Circuit Monitoring – Ping	12,24,36	\$0.00	\$8.00
Circuit Management – Ping	12,24,36	\$0.00	\$12.00
Circuit & Router Monitoring	12,24,36	\$0.00	\$34.00
WiFi Management (add on service)	12,24,36	\$0.00	\$8.50

Service Management

Managed Broadband

Get a centralized inventory of broadband circuits (cable coaxial Internet, DSL, or similar), costs, and invoices. Consolidated billing and invoice processing structure reduces the number of broadband bills and checks that must be processed by your Accounts Payable resources. EnTelegent pays the invoices on your behalf and includes those charges on your monthly EnTelegent bill. EnTelegent provides Centralized service ordering, change management and repair tracking provide you a one-stop-shop for customer care and repair needs. Bundle with WAN Management service to save. Intended for use in combination with EnTelegent-provided data services. Not available as a stand-alone service.



Connectivity | Service | Equipment | Management | Support

MNS Services

Broadband modems can be routers but some people never even change the default password, so they are extremely insecure. Small businesses typically don't even know what a router does, while large multi-site companies dread dealing with hundreds of routers at a time.

EnTelegent Managed Network Services is a tiered package of services designed to allow our clients to focus their high value talent on high value work, increasing profitability and their value to the organization.

Circuit Monitoring - Ping

Circuit Monitoring is our basic network monitoring support. We monitor the circuit via a ping every five (5) minutes 24x7x365 and alert the customer via email of an outage. No Reporting. Minimal device requirements.

Circuit Management - Ping

We monitor the circuit via a ping every five (5) minutes 24x7x365 and alert customer of outage. We also contact service provider, work with them to resolve the issue, and notify the customer when the problem is resolved. No Reporting. Minimal device requirements.

Circuit & Router Monitoring

This service the recommended option for clients who have invested in engineering headcount. In addition to basic up/down site-specific device monitoring, it adds SNMP monitoring and full cycle carrier mitigation.

- 24x7x365 Network Monitoring
- Advanced troubleshooting for undefined issues
- Follows pre-defined troubleshooting process before escalation to your engineers or designated point of contact
- SNMP Measurable Statistics
- Engage and interact with service provider or carrier
- Follow ticket through to resolution

WiFi Management

Management of Customer WiFi environment. WiFi configuration for adds, moves, and changes. Requires Cisco Meraki gear or ADTRAN BlueSocket gear. Add-on for Circuit & Router Monitoring.



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