

Regulated Fees and Other Charges

Regulated Fees	Product	Rate	Notes
End User Common Line Charge (EUCL)	POTS (Per Line)	\$6.50	FCC approved charge for network access, charged on access lines.
End User Common Line Charge (EUCL)	T-1s, PRI (Per Circuit)	\$59.43	FCC approved charge for network access, charged on circuit level.
Prescribed Interexchange Carrier Charge (PICC)	POTS (Per Line)	\$1.99	Charge on business lines to facilitate interconnection with Local Exchange Companies. This is an interstate charge that applies when EnTelegent Solutions is the long distance provider.
Prescribed Interexchange Carrier Charge (PICC)	T-1s, PRI (Per Channel)	\$1.19	Charge on business lines to facilitate interconnection with Local Exchange Companies. This is an interstate charge that applies when EnTelegent Solutions is the long distance provider.
LNP	POTS (Per Line)	\$2.99	FCC approved charge to cover the costs of implementing and maintaining long-term number portability
LNP	T-1s, PRI (Per Channel)	\$0.35	FCC approved charge to cover the costs of implementing and maintaining long-term number portability
Network Access Recovery Fee	POTS (Per Line)	\$2.99	Charge to recover various costs of network development and maintenance, fraud monitoring, account provisioning and maintenance and other costs incurred by EnTelegent Solutions
Network Access Fee	T-1s, PRI, IP-PRI (Per Circuit)	\$25.07	Charge to recover various costs of network development and maintenance, fraud monitoring, account provisioning and maintenance and other costs incurred by EnTelegent Solutions
Carrier Recovery Admin Fee	Switched Interstate and International usage on POTS, T-1 and IP-PRI. MRC and usage on IP Business Line and Hosted VoIP	4.95%	Charge on interstate traffic to recover various charges and administrative costs associate with originating and completing interstate and international calls.
E911 Charge	POTS, T-1 (voice), PRI (voice)	varies	Passed on to local Emergency Management System to manage 911 system. Price set by the municipality.
Universal Service Fund (USF)	POTS, T-1 (voice), PRI (voice)	varies	Fee paid to Federal Government to help make phone service affordable and available to all Americans.
Telecommunications Relay Service (TRS)	POTS, T-1 (voice), PRI (voice)	varies	This charge goes to the state run relay center for providing telecommunications services for the deaf
Federal Excise Tax	POTS, T-1 (voice), PRI (voice)	3%	This federal tax is applied to local service
State and local Taxes	Most Telecommunications Services	varies	May also appear as "gross receipts" tax in some states

Other Recurring Charges	Product	Rate	Notes
Regulatory Recovery Fee	POTS, T-1, PRI, DIA, MPLS, Private Line, EoC, Cable Internet, Broadband & DSL	\$2.99	Fee to cover costs associated with regulatory compliance. Charged per circuit.
Paper Billing Fee	All	\$2.99	Account level fee if customer request to be mailed paper copy of bill (there is no charge for electronic billing). Not applicable in Minnesota or Kansas

Non-Recurring Charges	Product	Rate	Notes
Install Charges	All Services	varies	See Price Guide for location specific charges
NRC New Line - 1st Line	POTS	\$84.99	Order for new service or for a line porting from carrier other than the ILEC or ILEC reseller
NRC New Line - Additional Line	POTS	\$24.99	Order for new service or for a line porting from carrier other than the ILEC or ILEC reseller
NRC Conversion - 1st Line	POTS	varies	See Price Guide for location specific charges
NRC Conversion - Additional Line	POTS	varies	See Price Guide for location specific charges
Change Fee/Order	All Services	\$20.00	Cost for making changes to an order that is already in progress
Service Order Fee	All Services	\$20.00	Processing fee for changes to existing service
Additional PIC Changes	Voice Services	\$5.00	Applies to separately to InterLATA and IntraLATA PIC changes. First two (2) lines included in \$20 Service Order Fee
Traffic Study	Voice Services	\$50.00	
Busy Line Verification	Voice Services	\$7.50	
Jacks/Wiring 1 st	All	\$274.00	Per CAT-5 Ethernet Outlet less than 150 feet (additional cost for Plenum)
Jacks/Wiring Add'l	All	\$187.00	Per additional CAT-5 Ethernet Outlet less than 150 feet (additional cost for Plenum)
Professional Modem/Router Install	All	\$262.00	Includes up to 2 hours of work. Additional time charged at \$145/hour.
Premise Work 1st Hour	All	\$184.00	
Premise Work Add'l 30 Minutes.	All	\$55.00	
Demarc Extension	All	\$375.00	
IP Business Line Coordinated Tech Install NRC	IP Business Line	\$199.00	Technician visit to install CPE and test service. Includes up to two (2) hours labor.
IP Business Line add'l hour NRC	IP Business Line	\$99.00	Additional technician work time. Billed in 15 minute increments.
Customer Missed Appointment - Broadband	Broadband	\$184.00	Customer Missed, rescheduled, or cancelled broadband install appointment.
Optional Site Survey	All	\$199.00	Technician visit to evaluate and make recommendations on customer's network.

Features and Other Usage Charges	Product	Rate	Notes
Voicemail Basic	POTS	\$13.00	
Voicemail Sub Mailbox	POTS	\$1.00	
Voicemail on IP Business Line	IP Business Line	\$3.00	
Stand alone features	POTS	\$3.50	
Pay Per Use (* Features)	POTS	\$1.00	Per occurrence
Directory Assistance	Voice Services	\$1.50	Per call
Non-Published/Unlisted Number	Voice Services	\$5.50	
Wire Maintenance Plan	POTS	\$5.99	Per line
CNAM	PRI	\$25.00	Per Circuit
DID First Block of 20	PRI	\$0.00	First Block of 20 included
Additional Block of 20 DID	PRI	\$5.00	Per Block of 20
Non-Verified Account Codes	Voice Services	\$5.00	
Verified Account Codes	Voice Services	\$10.00	
8XX Numbers	Voice Services	\$3.50	Per Number

