

Get the seamless, "Work From Anywhere" communication you need with EnTelegent Solutions.



TRANSFORM YOUR BUSINESS WITH HOSTED UCAAS

HOSTED UCAAS



TALK, CHAT, TEXT, CONFERENCE & MORE

EnTelegent Solutions will walk you through all your Hosted UCaaS options and ensure you get the features, equipment, service and support you need.

Whether your organization is on-site, remote, or hybrid, EnTelegent Solutions has the turnkey Hosted UCaaS solutions you need to drive productivity and continuously elevate the customer experience.

Hosted UCaaS is a powerful tool that can transform the way you do business by:

- Lowering IT & Administrative Costs
- Unifying Employees & Sites
- Offering Flexibility/Scalability
- Ensuring Business Continuity
- Delighting Customers
- Providing New Business Insights

EnTelegent Solutions help you streamline your business communications with the latest feature-rich, customizable UCaaS solutions.

EnTelegent's Hosted UCaaS Solutions are:

- 100% Cloud Based
- Reliable & Secure (SOC2 and HIPPA Compliant)
- Fully Integrated Unified Communications Service Platforms (Talk, Text, Chat, Audio/ Video Conference, eFax, and more)
- Compatible with 3rd party Applications (Salesforce, Microsoft Teams, Slack and others)
- Intuitive & User-Friendly

Take a look at a comprehensive list of our Hosted UCaaS features on the next page and contact us for a no-cost, no-obligation consultation today!

CHOOSE FROM...

100s

of features to suit your unique needs!

LEARN MORE



#GETENTELEGENT

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HOSTED UCAAS FEATURE LIST



- Account Codes
- Auto Attendants (Unlimited)
- Auto Attendants – Nested
- Auto-Generated Key Labels
- Broadcast Groups
- Business Quality Voice Lines
- Call Coverage/Incoming Call Routing
- Call Detail Records
- Call Display
- Call Forward
- Call Groups
- Call History Reporting
- Call Hold
- Call Hunting (Circular & Linear)
- Call Park/Retrieve
- Call Permissions Profiles (By User)
- Call Transfer
- Call Waiting Tone
- Caller ID with Name
- Caller's List (Inbound & Outbound)
- Click-to-Call
- Company Wide Chat
- Context Soft Keys
- Do Not disturb
- Emergency Forwarding
- Enhanced Dial Tone
- E911 Compliant

- Extension Dialing (3, 4, or 5 Digits)
- Fixed Function Keys
- Geographic Redundancy*
- Hands-free Speakerphone
- Headset Capable
- Hot Desking/Multi-Desking
- Hunting
- Incoming Call Routing
- Integrated Ethernet Switch
- Intercom
- Join/Leave Call Groups
- Join/Merge Calls
- Local Phone Numbers (DIDs)
- Mobile Apps
- Mobile Twinning
- Monitor Groups
- Multiple Business Hour Profiles
- Multiple CLIDs
- Multiple Line Appearances
- Music on Hold
- Mute
- Proprietary Mobile and Desktop Apps
- Online Management
- Online Self-Help Documentation
- Phone Directory – Employee
- Phone Directory – External via Portal
- Key Profiles (By User Type)

- Page
- Power Over Ethernet Phones
- Presence and Availability
- Private CLIDs
- Programmable Keys
- Redial
- Redirect – Emergency Forwarding
- Ring Tones
- Selective Call Routing
- Self-Labeling Keys
- Site Page (Via Speakerphone)
- Speakerphone
- Speed Dial, One-Touch
- Station Busy Lamp Indicator – Silent
- Ten-Way Calling
- Transfer Direct to Voicemail
- Unlimited Calling Nationwide
- Visual Voicemail and Speech to Text
- Visual Voicemail Website
- Voicemail & VM Smartphone App
- Voicemail Auto-Forward All to Email ID
- Voicemail Forward to Co-Worker Ext.
- Voice Mail Message Waiting Indicator (MWI)
- Voicemail Notification via Email or SMS
- Voicemail Return Call During VM Retrieval
- Zero Out of Voicemail – Personal Target

Note: With the above feature set, any device can be used to make calls, check voicemail, fax, chat or video conference. Depending on the service level selected, free automatic lifetime upgrades and maintenance are included.

Contact Us to schedule a FREE, No-Obligation Consultation.
ASK ABOUT OUR ENVISION LIFE CYCLE MANAGEMENT.

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