

Get the resources and expertise you need, where you need it with EnTelegent Solutions.



TRANSFORM YOUR BUSINESS WITH FIELD SERVICES

# GLOBAL & DOMESTIC FIELD SERVICES



## WE PUT THE WORLD - WITHIN REACH

Accomplish big things both at home in the US, and abroad with the help of EnTelegent Solutions' Global & Domestic Field Services.

Maybe you don't have the boots on the ground or the expertise necessary to consistently execute across locations, services and geographies.

EnTelegent Solutions can provide qualified on-site support. Our Global & Domestic Service Technicians are fully vetted to ensure their skill set matches your job specifications. This allows you to focus on what you do best, while EnTelegent Solutions focuses on effective deployment and support of your technology - across the country or across the globe.

Our experienced Project Management Team can assist with the development of SOW statements, coordinate with site personnel, and ensure proper sign-offs and documentation of deliverables as agreed upon.

From short-term engagements to facilitate break-fix, to complex deployments requiring highly skilled technicians, you can depend on EnTelegent Solutions to be there for you in over 160 countries worldwide.

### ENTELEGENT'S FIELD SERVICE CAPABILITIES include:

- **SITE PREPARATION** - Provisioning, Site Surveys, Audits and Inventories
- **DEPLOYMENT**- Install, MACD, Redeployment, Uninstall/Disposal/ Destruction
- **REMOTE MONITORING & MANAGEMENT (RMM) - Service Desk** - Incident Management, Trouble Ticketing - Circuits/ Hardware, **Technology SME** - Deep Troubleshooting, Proactive Management, L1-3 Escalation
- **TRANSITION MANAGEMENT** - Change Management, Technology Migration, Project Management, Configuration
- **PROCURE & STAGE** - Product Procurement, Global Sourcing, Centralized and On-site Staging
- **MAINTENANCE** - Field Tech Support, Remote Management, Hardware Break/Fix.

Learn more today!

AVAILABLE IN THE US &  
**160+**  
**COUNTRIES**  
WORLDWIDE.

#GETENTELEGENT

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