

# MOBILE DEVICE SUPPORT



## MDS & MDM - WHAT IS THE DIFFERENCE?

**Mobile Device Support (MDS)** solutions drive down costs and free up resources. **Mobile Device Management (MDM)** secures, restricts and monitors mobile devices with a custom software application.

EnTelegent Solutions' Mobile Device Support is completely different, but complementary to, Mobile Device Management.

Mobile Device Management is security software that enables IT departments to:

- Implement Policies that Secure, Monitor and Manage Mobile Devices
- Create User-Groups for Software/App Installation & Device Restrictions
- Segment Phone Data & Remotely Locate, Lock & Wipe Devices

**EnTelegent Solutions' Mobile Device Support augments our EnVision Wireless Expense Management solution adding:**

- **Mobile Device Support of Cellular Devices by our US-Based Help Desk (800#)**
- **Centralized Wireless Order Procurement**
- **Activations, Deactivations, Suspensions, Plan Changes & ESN Changes**
- **User-Friendly Secure Web Portal Visibility for Order Fulfillment, Help Desk Support Tracking & Resolution**

You receive all of the above in addition to our standard WEM Features:

- Centralized Inventory
- Carrier & Service Consolidation
- Invoice Consolidation & Payment
- Secure Web Portal
- Reporting
- Cost Optimization

If you are already using Mobile Device Management software we can assist with enrollment of new devices into your platform which will then automatically load all user applications based on the MDM policies defined by your IT department.

Learn more today!