# Enabling technology transformation...



# **HOSTED UCAAS**

Hosted VoIP UCaaS is a business-class voice and collaboration communication system.

#### WHO WE ARE

enables EnTelegent Solutions technology transformations by delivering a wide array of managed solutions, voice, data, and internet access to multi-location enterprise clients across the U.S. and internationally.

## WHAT WE DO

Hosted VoIP UCaaS from EnTelegent is a powerful yet easy-to-use, 100% cloud-based solution that blends user-centric design with advanced technology. It includes a complete suite of voice and collaboration features that can be tailored to the unique needs of your organization.

A range of integrations lets you connect to thirdapplications including Salesforce, party Microsoft Teams, Slack, Google Workspace, and many others. You can also take advantage of the fully integrated UC Contact Center Services platform to help queue calls and chats, view live and historical agent activity and record calls to enhance your customers' experiences while managing your employees' performance.

Hosted VoIP UCaaS is intuitive so employees can easily manage communications themselves. Built on proprietary technology, it is both highly reliable and highly secure. You get the flexibility, performance, and uptime your teams need to perform at their best every day.

## **FEATURES**

- Comprehensive Standard Feature Set
- HD Web Conferencing & Collaboration
- Chat & Screen Share
- Powerful, Easy-To-Use Unified **Communication Technology**
- High Quality, Flexible Cloud-Based Infrastructure
- 3rd Party Application Compatability
- Reliable & Secure
- Ideal for mobile and remote workforce

