

# WIRELESS MANAGEMENT SERVICES



## WIRELESS WITH WITHOUT THE WORK

Controlling costs, managing devices, and supporting end-users doesn't have to take away from focusing on your core business. Get efficient, consistent, centralized support with EnTelegent.

Our scalable, carrier agnostic Wireless Management Services combines Wireless Expense and Activity Management with Mobile Device Support. This provides you with complete visibility, optimizes services, reduces costs, frees up resources and complements your Mobile Device Management software for an all-around win!

**EnTelegent's Wireless Management Services include:**

- **Centralized Inventory (All Providers, Lines, Commitments & Devices)**
  - Creates Actionable Database for Quoting Purposes
  - Enables Fast, Efficient Help Desk Support, MACD and New Service Orders
- **Carrier & Service Consolidation**
  - Reduces Complexity/Streamlines Management
- **Invoice Consolidation & Payment**
  - Reduces All Carrier Bills to a Single Invoice
  - Includes Reconciliation, Dispute and Overbill Remediation
  - Ensures Accurate, Timely Payment Processing

- GL Coding Options Available

- **Secure Web Portal**

- Provides 24/7/365 Online Access to Inventory, Billing, Reporting Data, Service Management/MACD Status

- **Reporting**

- Enhanced Wireless Reporting, Includes Zero Usage Device Report

- Quarterly Reporting Highlights Savings, Credit Recoveries, Ongoing Cost Reductions, and Service Optimization Opportunities

- **Ongoing Cost Optimization**

- Proprietary AI Captures and Analyzes Data Usage, then Reviews that Information Against the Latest Plans/Rates to Identify Monthly Savings Opportunities

- **Centralized Procurement & MACD**

- Activations, Deactivations, Suspensions, Plan Changes, ESN Changes with Inventory Records Update Upon Completion

- **Centralized Help Desk (US-Based)**

- One 800# to Call 24/7/365 for All Service-Related Issues and Escalations

Learn more today!

SAVE UP TO...

**25%+**

without switching providers!