



CASE STUDY

Healthcare Technology Solutions that Pay for Themselves

THE CHALLENGES

A provider of mammography and diagnostic services needed assistance lowering their Connectivity costs while ensuring that the quality of their service would continue to support medical imaging transmission to 80+ sites nationwide. They were also struggling with the time and labor-intensive accounting process of reconciling complex, disparate invoices from multiple carriers and issuing multiple payments. In addition, they were managing troubleshooting and repair in-house which tied up resources that could be better utilized to support the healthcare needs of their patients.

THE SOLUTION

EnTelegent Solutions provided the client with:

- Reliable Low-Cost Access Circuits (Including service migration and new circuit acquisition)
- Monitoring with Remediation
- Centralized Circuit Inventory
- A Single Consolidated Bill

BENEFITS

Lower Costs

Even with the addition of new circuits, EnTelegent identified sufficient savings from circuit migration to pay for monitoring plus centralized circuit inventory and invoice consolidation. As an added bonus, any late fees that were previously being incurred due to processing issues were eliminated.

Efficiency

The time-consuming invoice and accounts payable process is now managed by EnTelegent and the client receives just **ONE** consolidated monthly bill. Also, by relying on EnTelegent's Network Operations Center Support Team to monitor and resolve circuit issues, the client's resources are free to focus on what they do best.

AT A GLANCE

Solution Mix

- Access (Broadband & DIA)
- Managed Network Services
- EnTele-Bill

Benefits

- Time & Labor Saved
- Peace of Mind
- Enhanced Bandwidth



“EnTelegent's capabilities added significant value for my customer while allowing our firm to expand our position/revenues with the client.”

*- EnTelegent Partner,
Midwest*



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