# ENVISION LIFE CYCLE MANAGEMENT
## SERVICE DESCRIPTION

| FEATURES & BENEFITS | WIRELINE EXPENSE & ACTIVITY MGT. | | | WIRELESS EXPENSE & ACTIVITY MGT. MOBILE DEVICE SERVICES | | | | |
|---|---|---|---|---|---|---|---|---|
| | ENVISION COMPLETE | ENVISION PLUS | ENVISION BASIC | MDM+ MDS + WEM BUNDLE | MDM+ MDS BUNDLE | MDS + WEM BUNDLE | ENVISION MDS | ENVISION WEM |
| | SKU# ENVISCOMP | SKU# ENVISPLUS | SKU# ENVISBAS | SKU# ENVBUND3 | SKU# ENVBUND2 | SKU# ENVBUND1 | SKU# ENVMDS1 | SKU# ENVWEM1 |
| **CENTRALIZED INVENTORY**<br>•Creates Easy-to-Source, Actionable Data for Quoting Purposes<br>•Enables Fast, Efficient Help Desk Support, MACD and NewService Orders | √ | √ | √ | √ | √ | √ | √ | √ |
| **CARRIER & SERVICE CONSOLIDATION**<br>•Reduces Complexity<br>•Streamlines Management<br>•Enables Service Migration/ Upgrades (VoIP, SD-WAN, etc.) | √ | √ | √ | √ | √ | √ | √ | √ |
| **INVOICE CONSOLIDATION & PAYMENT**<br>•Reduces All Carrier Bills to a Single Invoice<br>•Includes Reconciliation, Dispute and Overbill Remediation<br>•Ensures Accurate, Timely Payment Processing<br>•Site and GL Coding Options Available | √ | √ | √ | √ | N/A | √ | N/A | √ |
| **SECURE WEB PORTAL**<br>•User-Friendly Dashboard Provides 24/7/365 Online Access to: Inventory, Billing, Service Environment, and Reporting Data | √ | √ | √ | √ | √ | √ | √ | √ |
| **REPORTING**<br>•Instant Access to 60+ Standard Reports with Custom Options Available<br>•Regular Quarterly Reporting Provided by EnTelegent Highlights Savings, Credit Recoveries, Ongoing Cost Reductions andService Optimization Opportunities | √ | √ | √ | √ | √ | √ | √ | √ |
| **COST OPTIMIZATION**<br>•Early ROI<br>•Ongoing Savings<br>•Better Visibility/Control for IT/Finance<br>•Opportunity to Reinvest Savings in New Tech | √ | √ | √ | √ | N/A | √ | N/A | √ |
| **MACD**<br>•All Move, Add, Change and Delete Requests are Managed by EnTelegent for any Third-Party Service Provider<br>•Frees Up Your IT Resources<br>•Inventory Records Update as MACD Orders are Completed | √ | √ | N/A | √ | √ | √ | √ | N/A |
| **CENTRALIZED HELP DESK**<br>•One Number to Call for All Service-Related Issues<br>•Concierge Customer Care (New Services, MACD and Escalations)<br>•US Based Network Operations Center/ US Based Support<br>•24/7/365 Direct Access to Tier II Support | √ | N/A | N/A | √ | √ | √ | √ | N/A |
| **MDM SERVICES**<br>•Management of Client's 3rd Party MDM Software | N/A | N/A | N/A | √ | √ | N/A | N/A | N/A |